

Saamrus Terms and Conditions

Arrival & Departure Times:

Booking in: Not earlier than 14:00 and not later than 20:00

Booking out: Before 10:00 unless otherwise arranged

Cancellation Policy:

- No refunds will be given after a firm booking has been made and a deposit has been paid. We will however give the option of alternate dates should the guest not be able to make it on the dates booked provided it was cancelled more than 5 days before arrival. The booking for the alternative dates must be made within 2 months from the date of the original booking or the full deposit will be forfeited. Alternative booking dates may not be in high season.
- For cancellations less than 5 days before arrival, the full amount paid will be forfeited and the booking dates cannot be moved forward. However, a booking can be handed over to a friend or family member to come on the booked dates, should the original guests not be able to make it any more.
- No refunds will be given for premature departures.

Other Terms and Conditions:

- No 'extra' visitors are allowed at the cottages, unless special arrangements have been made. An extra fee is charged for day visitors.
- No loud music or excessive noise is allowed that may disturb other visitors.
- Visitors are not allowed to ride quad bikes or motor bikes on the farm.
- No smoking is allowed inside the cottages, an ashtray is provided outside.

Conditions regarding pets:

- Only socialised dogs are allowed to run free. More territorial dogs have to be kept on a leash.
- No pets may be left unattended at the cottages at any time while the owner goes out on excursions in the area. If you plan to go out on lots of excursions while staying at Saamrus, rather leave your pets at home or at a good kennel. We have made arrangements with a few restaurants in the area for guests to visit with their dogs on a leash.
- Please bring along your own dog bedding. Under no circumstances may our blankets or pillows be used for dogs to sleep on.
- Please ensure that your pet's rabies injections are up to date and that they are treated for ticks and fleas before visiting.

Disclaimer

The owners and staff of Saamrus Guest Farm do not take any responsibility for any loss of damage to vehicles or property, personal injury to guests or pets, or Eskom power failures, during your stay.